SUBMERSIBLE MOTOR ENGINEERING PTY LTD



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QUALITY POLICY

Submersible Motor Engineering designs, manufactures, tests, sells, services, and repairs high quality submersible electric motors and motors for remotely operated vehicles. Spare parts are also sold by the Company whose office and factory are located in Maddington, Western Australia.

Submersible Motor Engineering (SME) provides high quality, innovative, and reliable products and services through the framework of its ISO 9001:2008 Quality Management System.

The Quality Management System is also used to establish and achieve other broad Quality Objectives which are to:

- Meet specified customer requirements on jobs;
- Obtain feedback from customers on the performance of the Company and its products and services in order to make practical improvements that will benefit SME and enhance customer satisfaction;
- Comply with and continually improve the effectiveness of the system;
- Provide training to personnel and management in applicable processes, systems and written instructions to assure product and service quality and to enable personnel to contribute to the maintenance and improvement of the system;
- Use approved suppliers whose products and services meet SME's requirements.

This Quality Policy is communicated to and understood by all personnel and management in the Company. Personnel and management comply with the requirements of the ISO9001:2008 standard and Submersible Motor Engineering's Quality Management System.

Senior management periodically reviews this Quality Policy to ensure it remains suitable for the Company.